



Further resources

Information and guidance to enhance the international student experience

This resource is an output from the Collaborative Enhancement Project **Supporting Staff to Enhance the International Student Experience** supported and funded by QAA Membership.

Lead institution



Partner institutions



Internationalisation Practitioner Network

This website houses resources, blogs, and a listserv of regular online events for colleagues working in internationalisation in any capacity – teaching, staff support, libraries, recruitment and admissions, and so on.

Research with International Students Network

This website is the home page for the global Research with International Students Network. It hosts a series of resources to support more critical and cutting-edge research with international students. The network also hosts regular online events, a blog, listserv, and mentoring programme.

QAA Guide: Supporting and Enhancing the Experience of International Students in the UK

Sector-led guidance which provides practical support for all academic and professional services staff with responsibility for, or those who engage with, international students studying at all levels.

UK Council for International Student Affairs

UKCISA is the UK's leading membership organisation for professionals working with international students, offering resources for both staff and students across policy, professional development, and student welfare. Their student-facing resources covering visa navigation, access, and employability may also be useful for staff to signpost directly to students.

Advance HE: Internationalisation of Higher Education

'Internationalisation of HE' forms part of Advance HE's review of the Student Success Framework series. 'Internationalisation and students' outcomes or experiences: A review of the literature 2011-2021' illustrates 11 dominant themes in internationalisation literature since 2011, categorised according to demonstrable impact on students. The review outlines known evidence about "what works" across internationalisation practices and highlights key areas where further research is needed. It is accompanied by a full dataset of included literature, which staff could use to explore existing research on specific practices of internationalisation.

sparqs and NUS Scotland: Supporting International Students

sparqs and NUS Scotland have created a training package about supporting international students to engage with their learning experience. The package is aimed at institutional staff with responsibility for international students and at SU staff and officers. Please note this resource is specifically designed for the Scottish HE context, though colleagues in other nations may find it useful for reference.

Jisc: Sector Examples of Improved Practice in Supporting the Digital Experience of International Students

Jisc's ongoing multi-phase research project into the digital experiences of international students in UK higher education offers valuable evidence and practitioner tools for institutions. Moving beyond questions of access, the project examines the cultural and digital expectations and differences that shape how international students engage with technology. Alongside the main reports, Jisc has produced a suite of practitioner-facing resources including a checklist for equitable digital practice and guidance on facilitating holistic conversations with international students.

UK Advising and Tutoring Association

UKAT has a small range of resources explicitly aimed at supporting international students, and a wider range of resources that would be applicable to good practice with international students.