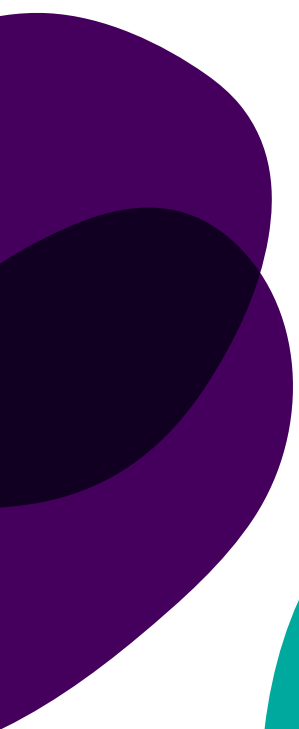# International Quality Assurance Programme

3-7 July 2023
University of Westminster
London, UK

The International Quality Assurance Programme (IQAP) is a five-day training course that provides excellent opportunities to learn about current issues in higher education quality assurance and build relationships with quality assurance professionals from around the world.

Objectives

IQAP provides you with opportunities to:

- find out about current issues in higher education quality assurance
- learn from other colleagues from around the world working in similar roles
- reflect on your role and practices
- develop new skills related to the improvement of quality assurance processes and practice, and identify areas for further development.

Learning outcomes

By the end of IQAP you will:

- be able to comment more effectively on issues facing quality assurance in education globally
- have gained knowledge and experiences from working with colleagues working in other countries
- have learned new skills to use when planning the improvement of quality assurance within your own organisation.

'IQAP is a great forum for quality assurance professionals. The sessions are very interesting and thought provoking, and the facilitation is outstanding. I have benefited a lot from interacting with a diverse team of participants and it has given me a new insight on quality assurance.'

Dr Hanadi Kadbey, Head of Institutional Research and Effectiveness, Emirates College for Advanced Education

Programme overview

During the five-day programme, you can expect interactive presentations by experts in UK and international higher education quality assurance, thought-provoking case studies and engaging group activities, as well as visits to institutions.

Day 1: Embedding quality in higher education

- The quality assurance landscape in higher education
- Key terminology, principles and fundamentals
- The UK higher education sector and the role of QAA
- Non-UK contexts
- Monitoring and evaluating effectiveness

Day 2: Working with quality in higher education

- UK reference points including the UK Quality Code for Higher Education
- Non-UK reference points
- Using the European Standards and Guidelines for Higher Education (ESG)
- How internal and external quality assurance is delivered internationally

Day 3: Evaluating quality in higher education

- Creating a quality culture
- Internal and external quality assurance
- Internal and external stakeholders
- Comparing cyclical, enhancement-led, elective, and risk-based reviews
- Social event – afternoon tea at The Library at County Hall, London

Day 4: Quality in practice

- Visits to King's College London and the University of London

Day 5: Reflections and certificates

- Review of university visits
- Presentations by delegates
- Attendance certificates

Venue

The University of Westminster is in central London, close to Oxford Circus Underground Station. The University is a QAA Member, as well as being a member of the Association of Commonwealth Universities and the European University Association. Training will take place in the historic and ornate Fyvie Hall.

Fyvie Hall, University of Westminster
309 Regent Street, London W1B 2HT

Full programme

Day 1: Monday 3 July 2023

09:30 Welcome

Outline of the day

10:00 Session 1: Embedding quality in higher education

Understanding the quality assurance landscape

Key terminology, principles and fundamentals - to help ensure a common understanding

11:00 Refreshment break

11:15 Session 2: Embedding quality in higher education (continued)

Introduction to the UK higher education sector

The role of QAA

Non-UK contexts

12:30 Lunch and social activity: local guided walking

14:00 Session 3: Embedding quality in higher education (continued)

Monitoring and evaluating effectiveness

Use of data

Use of information

16:15 Learning points

17:00 Finish

Day 2: Tuesday 4 July 2023

09:30 Welcome

Outline of the day

09:45 Session 4: Working with quality in higher education

UK reference points including the UK Quality Code for Higher Education

11:00 Refreshment break

11:15 Session 5: Working with quality in higher education (continued)

Non-UK reference points

12:30 Lunch and social activity: local guided walking

14:00 Session 6: Working with quality in higher education (continued)

Using reference points including the European Standards and Guidelines for Higher Education (ESG)

Applying an understanding of how internal and external higher education quality assurance is delivered internationally

15:45 Learning points

16:15 Group project introduction

17:00 Finish

Day 3: Wednesday 5 July 2023

09:30 **Welcome**
Outline of the day

09:45 **Session 7: Evaluating quality in higher education**
A quality culture
Internal quality assurance

11:00 **Refreshment break**

11:15 **Session 8: Evaluating quality in higher education (continued)**
Stakeholders – internal and external

12:30 **Lunch and social activity: local guided walking**

14:00 **Session 9: Evaluating quality in higher education (continued)**
External quality assurance
Comparison between cyclical, enhancement-led, elective, and risk-based reviews

15:30 **Questions to ask during site visits and feedback**

16:30 **Finish**

17:15 **Social event**
Afternoon tea at The Library at County Hall, Westminster Bridge Rd, London SE1 7PB

Afternoon tea at the Library

The programme's main social event is afternoon tea at The Library at County Hall, overlooking the River Thames and the Houses of Parliament. Here you will enjoy a selection of tasty sandwiches, and scones with jam and clotted cream, whilst enjoying panoramic views of some of London's famous landmarks including Big Ben.

Day 4: Thursday 6 July 2023

09:30   **University visit to see quality in practice**
King's College London, Strand, London WC2R 2LS

12:30   **Lunch**

14:00   **University visit to see quality in practice**
University of London, Senate House, Malet Street,
London WC1E 7HU

16:30   **Finish**

Day 5: Friday 7 July 2023

09:30   **Welcome**
Outline of the day

09:45   **Session 10: Review of university visits**
Learning points

10:00   **Development of delegate presentations**

11:30   **Refreshment break**

11:45   **Session 11: Presentations by delegates**

13:15   **Reflections and certificates**
Presentation of certificates by Eduardo Ramos, Director of International and
Professional Services, QAA, and Phil Deans, President and Vice Chancellor, Richmond
American University London

14:15   **Lunch**

15:00   **Finish**

Facilitators

Alan Weale - Programme Co-Leader

Alan Weale has worked in higher education for over 40 years, initially as an academic in health care and gerontology, and then in several leadership roles. He has a wide range of experience in higher education management, including quality and standards.

Alan has been involved in developing and delivering QAA's International Institutional Accreditation scheme. He currently works as a QAA Quality Manager and has carried out reviews leading to accreditation of institutions in many countries.

Alan is a Fellow of the UK's Higher Education Academy and has a MA in Gerontology from Keele University.

Ian Welch - Programme Co-Leader

Ian Welch accumulated over 30 years' of academic and senior managerial experience within the art education sector, before joining QAA.

At QAA, Ian has led many initiatives at the forefront of UK higher education quality assurance developments, including the Teaching Excellence Framework and a range of QAA review methods. Most recently he developed and led enhancement projects in the UK and abroad, working with individual institutions, national higher education regulators and the British Council.

Ian is chair of the advisory board for the National Agency for Higher Education Quality Assurance in Ukraine.

Guests

Eduardo Ramos - Director of International & Professional Services, QAA

Eduardo Ramos is responsible for QAA's international services, including International Membership, accreditation, consultancy and QE-TNE (quality evaluation and enhancement of UK transnational education). He leads on international partnership building, ensuring QAA continues to work with governments, agencies and institutions globally to benefit UK higher education and its international reputation.

Prior to this, Eduardo worked on education internationalisation for Spanish agency ICEX-Invest in Spain; Audencia Business School in France; St George's, University of London; and Universities UK International. He holds degrees from the Autonomous University of Madrid and the UCL Institute of Education.

Phil Deans - President and Vice Chancellor, Richmond American University London

Before taking up the role of President and Vice Chancellor, Phil Deans served as the Provost of Richmond from 2011-19 where he led the successful application for Taught Degree Awarding Powers, and registration with the Office for Students.

Phil oversaw the creation of Richmond's dual degree award and worked with faculty on revising Richmond's unique international liberal arts curriculum of four-year undergraduate programmes. He has a BA in Politics and East Asian Studies and a PhD in International Relations from the University of Newcastle upon Tyne.

Phil is a Director and Trustee of QAA and serves on the Board of Independent Higher Education, the UK's representative body for independent and alternative providers of higher education.

International accreditation by QAA

QAA offers independent peer reviews for international institutions outside of the UK. These have been designed to enable institutions to demonstrate that their quality assurance processes meet international best practice, leading to accreditation from QAA.

International Quality Review

International Quality Review (IQR) is a great place to start if you want to attract more students, strengthen your global positioning or form long-lasting partnerships with UK institutions.

IQR offers higher education institutions outside the UK the opportunity to have QAA's evidence-based peer review, which has been developed using our extensive experience of carrying out reviews in the UK and overseas.

Find out more at: www.qaa.ac.uk/iqr

International Programme Accreditation

International Programme Accreditation (IPA) enables non-UK higher education institutions to demonstrate that their approach to programme design, development and monitoring are effective and comparable to international best practice, supporting curriculum development and student achievement.

Through an independent peer review by QAA, IPA assesses the standards and quality of individual programmes of study against the European Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG).

Find out more at: www.qaa.ac.uk/ipa

Become a QAA International Member

QAA International Membership provides vision, expertise and guidance on the topics that matter to your staff and students. It ensures your university or college is well equipped for opportunities and challenges of a rapidly changing global higher education environment.

International Member QAA 2023-24

All staff and students at members institutions have access to a range of exclusive quality enhancement resources, designed to support institutions in improving their own provision. International Members can also attend exclusive events, workshops, briefings and training that outline developments and best practice in international quality assurance.

Find out more at: www.qaa.ac.uk/international-membership

How to book

To apply to attend IQAP, please send a completed application form to
IQAP@qaa.ac.uk. Once your application has been considered and accepted,
you will be sent a link to the registration and payment site where you will be able
to confirm your place.

Contact us

If you have any questions or need further information about IQAP, please complete
our enquiry form or call +44 (0)1452 557 009

www.qaa.ac.uk/IQAP