The Quality Insights enhancement service focuses on the practical application of the frameworks, guidance and projects developed and delivered through Core Membership. It provides access to a wide range of workshops and events, practical resources, toolkits, case studies and training programmes, including our flagship annual Quality Insights Conference.

This programme highlights what we have planned for the Quality Insights enhancement service in 2021–22. We are committed to delivering these activities and we will continue to work with you to evolve this programme throughout the year, adding or adapting activities in response to developing member and sector needs.

Visit our membership web pages for the latest information, including links to event booking sites and published resources.

Our five interconnecting themes are:

- Beyond COVID-19 - The Future of Digital and Blended Pedagogy
- Evaluation and Data-Based Decision-Making
- Global Engagement and TNE
- Creating Inclusive Learning Communities - Flexible Pathways and Pedagogies
- Securing Academic Standards and Quality

These are underpinned by:

- Training Programmes and Supporting Toolkits and Resources
- Networking and Engagement
September 2021
- Digital Pedagogy - case studies

November 2021
- Engagement with Assessment and Feedback as Learning, including Assessing Skills and Competencies

January 2022
- Understanding Learning Outcomes and Assessment - additional resources

April 2022
- Assessment in Digital and Blended Pedagogy

October 2021
- Student Centred Learning and Teaching

November 2021
- Engagement with Assessment and Feedback as Learning, including Assessing skills and Competencies - student-led workshop

February 2022
- Assessment in Digital and Blended Pedagogy (1)

March 2022
- Learning, Teaching and Assessment Strategies - workshop

April 2022
- Course Design, Approval and Management
- Assessment in Digital and Blended Pedagogy (2)

July 2022
- Supporting and Empowering Teaching Staff

Please note that all events and workshops will be online unless otherwise stated.
Events, workshops and training

October 2021
- Moving Beyond the Metrics to Evaluate what Really Counts in Higher Education

November 2021
- Use of Qualitative Data in Quality Assurance and Enhancement - workshop
- Exploring Effective Approaches in Evaluation and Review (1)

February 2022
- Building Confidence in using Data and Evidence for Enhancement - training
- Exploring Effective Approaches in Evaluation and Review (2)

Please note that all events, workshops and training will be online unless otherwise stated.

Visit the theme page on our website for links to event booking sites and published resources.
### Resources

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<th>Date</th>
<th>Topic</th>
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<tr>
<td>October 2021</td>
<td>Successful Student transitions into Higher Education, Postgraduate Study and Employment - additional resources</td>
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<tr>
<td>November 2021</td>
<td>Inclusion and Accessibility in the Curriculum and Student Experience - checklist</td>
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<tr>
<td>December 2021</td>
<td>Enterprise and Entrepreneurship - podcast (1)</td>
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<tr>
<td>April 2022</td>
<td>Enterprise and Entrepreneurship - podcast (2)</td>
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<td>May 2022</td>
<td>Inclusion and Accessibility in the Curriculum and Student Experience - podcast</td>
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### Events and workshops

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<tbody>
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<td>Flexible Pathways and Modular Qualifications (1)</td>
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<td>Flexible Pathways and Modular Qualifications (2)</td>
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<td>March 2022</td>
<td>Enterprise and Entrepreneurship</td>
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<td>May 2022</td>
<td>Work-based Learning, Apprenticeships, Links with Employers and Professional Statutory and Regulatory Bodies (PSRBs)</td>
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<td>June 2022</td>
<td>Student Mental Health and Well-Being - workshop</td>
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<td>Embedding Education for Sustainable Development - workshop (1)</td>
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<td>July 2022</td>
<td>Embedding Education for Sustainable Development - workshop (2)</td>
</tr>
</tbody>
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Please note that all events and workshops will be online unless otherwise stated.
Securing Academic Standards and Quality

Visit the theme page on our website for links to event booking sites and published resources.

**Resources**

**February 2022**
- Subject Benchmark Statement: Policing - podcast

**July 2022**
- Academic Integrity: Enhanced Digital Assessment Security - video

**Events and workshops**

**September 2021**
- Exploring QAA Members’ Approach to Academic Misconduct Cases and Use of Penalties webinar
- Qualifications and Credit Frameworks: Making Use of Credit (1)
- Academic Integrity: Unconscious Bias - workshop
- Degree Outcomes Statements: Year 2

**October 2021**
- Academic Integrity: Innovative Assessment
- Academic Integrity: Enhanced Digital Assessment Security - workshop

**December 2022**
- Degree Algorithms - workshop
- Qualifications and Credit Frameworks: Making Use of Credit (2)

**January 2022**
- Academic Integrity in Blended Delivery

**March 2022**
- Qualifications and Credit Frameworks: Making Use of Credit (3)

Please note that all events and workshops will be online unless otherwise stated.
Networking and Engagement

Visit the dedicated page on our website for links to event booking sites and published resources.

Events, workshops and networks

**February 2022**
- Quality Insights Conference

**April 2022**
- Student Voice Network

**July 2022**
- Student Voice Network

Please note that all events, workshops and networks will be online unless otherwise stated.

Training Programmes and Supporting Toolkits and Resources

Visit the dedicated page on our website for links to event booking sites and published resources.

Resources

**November 2021**
- Student Engagement Toolkit

**January 2022**
- Student Engagement Toolkit
- testimonials

**April 2022**
- Student Engagement Toolkit
- case study (1)

**June 2022**
- Student Engagement Toolkit
- case study (2)

Training

**January 2022**
- Student engagement

**May 2022**
- Student engagement

Please note that all training will be online unless otherwise stated.
See our full Programme of Activities

This programme details what we have planned for 2021-22 in our Quality Insights enhancement service only. See our Membership Brochure and full Programme of Activities for details of what's happening across the whole of QAA Membership in 2021-22, including our Core package and International Insights service.

www.qaa.ac.uk/membership/what-we-are-offering-for-members-in-2021-22

To find out more about QAA Membership, visit www.qaa.ac.uk/membership