



Cyngor Cyllido Addysg
Uwch Cymru
Higher Education Funding
Council for Wales

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Micro-gymwysterau yng Nghymru

Micro-credentials in Wales

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Professional & Workforce Development

Chairperson QAA MC.SIG



Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all

- UNESCO Sustainable Development Goals (SD4)
- UNESCO Marrakesh Framework for Action June 2022
- OECD/ European Union / National Governments

To strengthen lifelong learning, the European Council (June 2022) has recommended to all member states to adopt a European approach to micro-credentials

In particular to apply a common EU definition, EU standards and key principles for the design and issuance of micro-credentials.



For the purposes of this Characteristics Statement and UK higher education, a micro-credential is:

- credit-bearing against a recognised level of the Qualifications Frameworks
- subject to standard quality assurance mechanisms
- not normally an award in its own right on the Qualifications Frameworks, although there are no upper or lower limits on the amount of credit that a micro-credential carries.



Characteristics Statement

Micro-credentials

May 2022

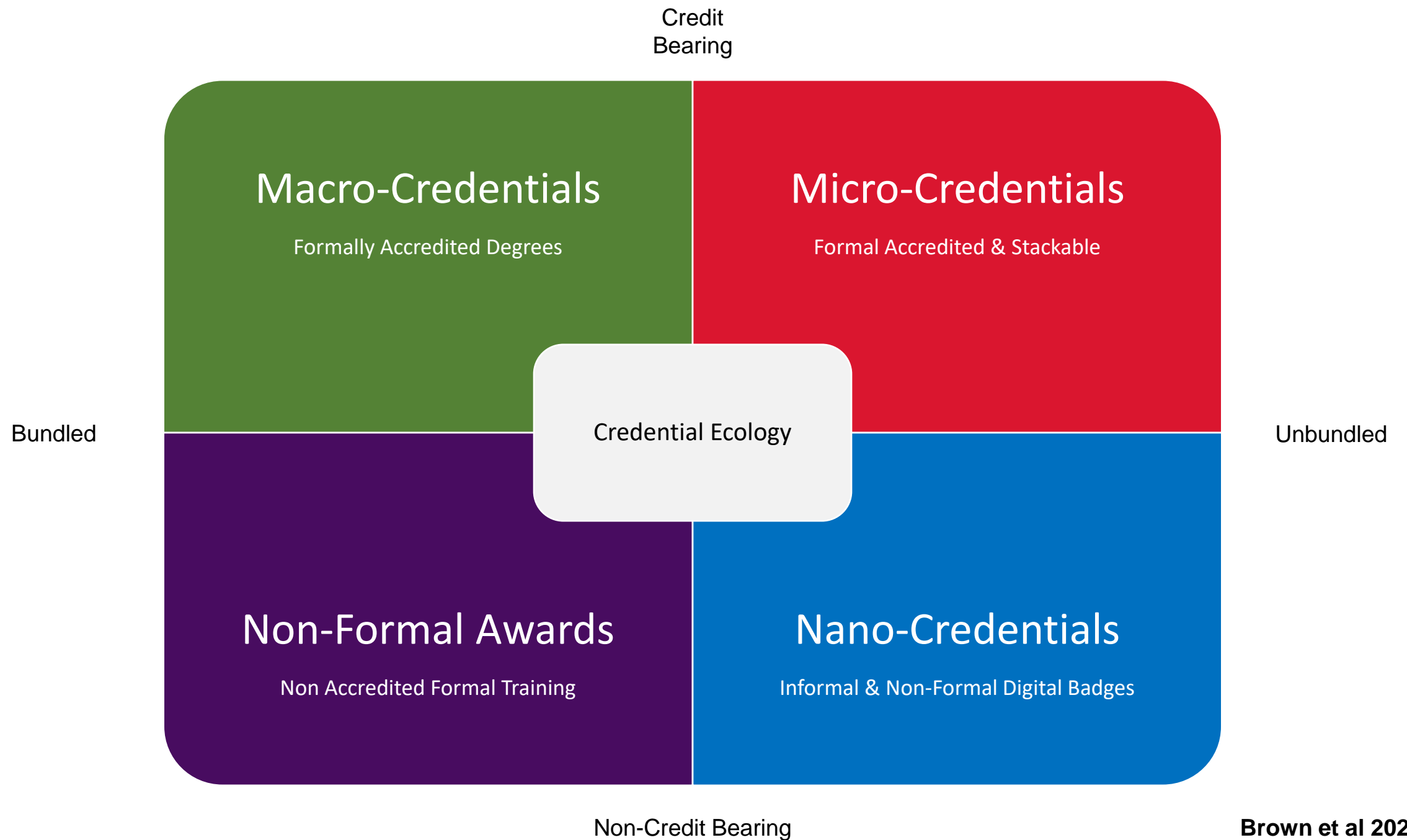
PCET/ Higher Education Policy Landscape in Wales

- Hazelkorn Review 2016
- PCET Vision for Wales
- Tertiary Education & Research Bill June 2022 – Sep 2022
- TER 11 Strategic Duties

Commission for Tertiary Education and Research

- Launch in April 2024
- Higher and further education, local authority-maintained school sixth forms, apprenticeships, adult community learning, research and innovation.
- Est Annual £800 million Budget
- 160 staff





Micro-Credentials

These are typically focused on a specific set of learning outcomes in a narrow field of learning and achieved over a short period of time.

- Is a record of focused learning achievement verifying what the learner knows, understands or can do;
- Includes assessment based on clearly defined standards and is awarded by a trusted provider;
- Has stand-alone value
- Can contribute to or complement other micro-credentials or macro-credentials, including through APL
- Meets the standards required by relevant quality assurance.

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Developing Micro-credentials: Cardiff Metropolitan University report to HEFCW

2022



www.hefcw.ac.uk

Rydym yn croesawu gohebiaeth yn y Gymraeg neu yn Saesneg | We welcome correspondence in Welsh and in English
Ni fydd gohebu yn Gymraeg yn arwain at oedi | Corresponding in Welsh will not lead to delays

Higher Education
for the Nation:

Developing Micro- credentials

DECEMBER // 2022

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Cardiff
Metropolitan
University

Prifysgol
Metropolitan
Caerdydd

Micro-credential Planning Framework

Technical summary document

October 2023

Steven Osborne, Cardiff Metropolitan University

A HEFCW-funded QAA Cymru Collaborative Enhancement Project



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This document is available in English and Welsh

In 2022-23, HEFCW asked QAA Cymru to explore current practice in the higher education sector in relation to micro-credentials, building on the case studies that HEFCW had already developed.

Micro-credential Wales 2023

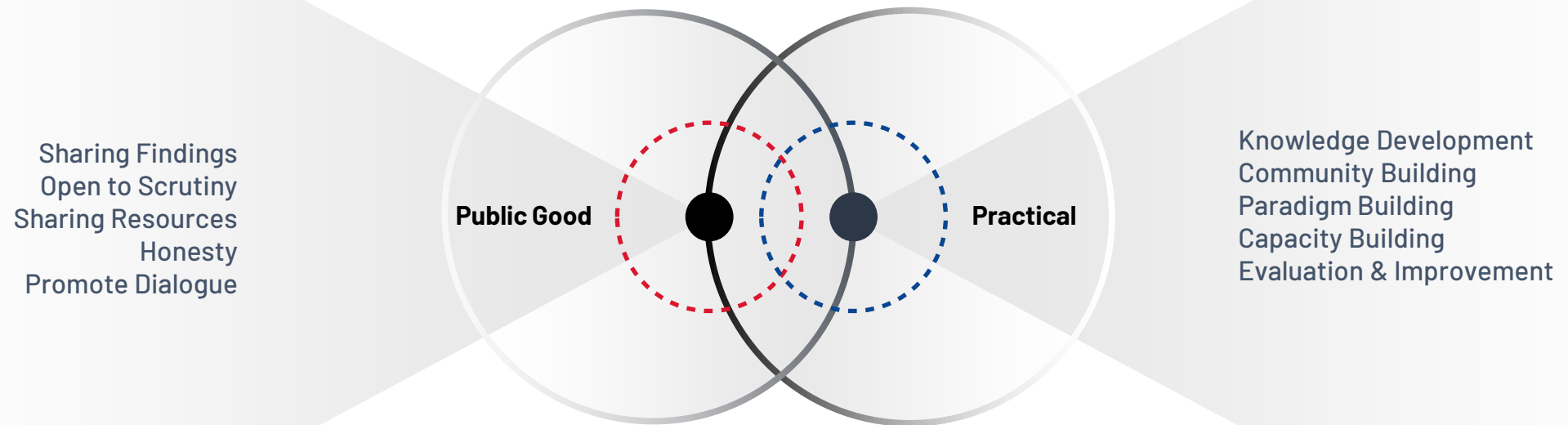
- Diverse sector engagement
- Predominantly small credits
- QAA Characteristic Statement Utilisation
- Varied delivery modes
- Quality assurance challenges
- Student support varies
- Resource-intensive processes
- Employer perception concerns
- Success metrics unclear
- Need for innovation

In 2023/24 QAA was commissioned by HEFCW to support and facilitate a sector-owned virtual Tertiary Working Group on Micro-credentials led by Wales, which is also open to tertiary education providers in Scotland and Northern Ireland and employers.

MC.SIG

- Support the tertiary sector
- Highest possible quality of education
- Excellence, independence, and trust in micro-credential provision using
- Standards, leadership and quality assurance and enhancement
- Promote the use of the QAA Characteristics Statement
- Supporting any further developments to the Statement.

MC.SIG Principles



Lave & Wegner/Thomas Kuhn

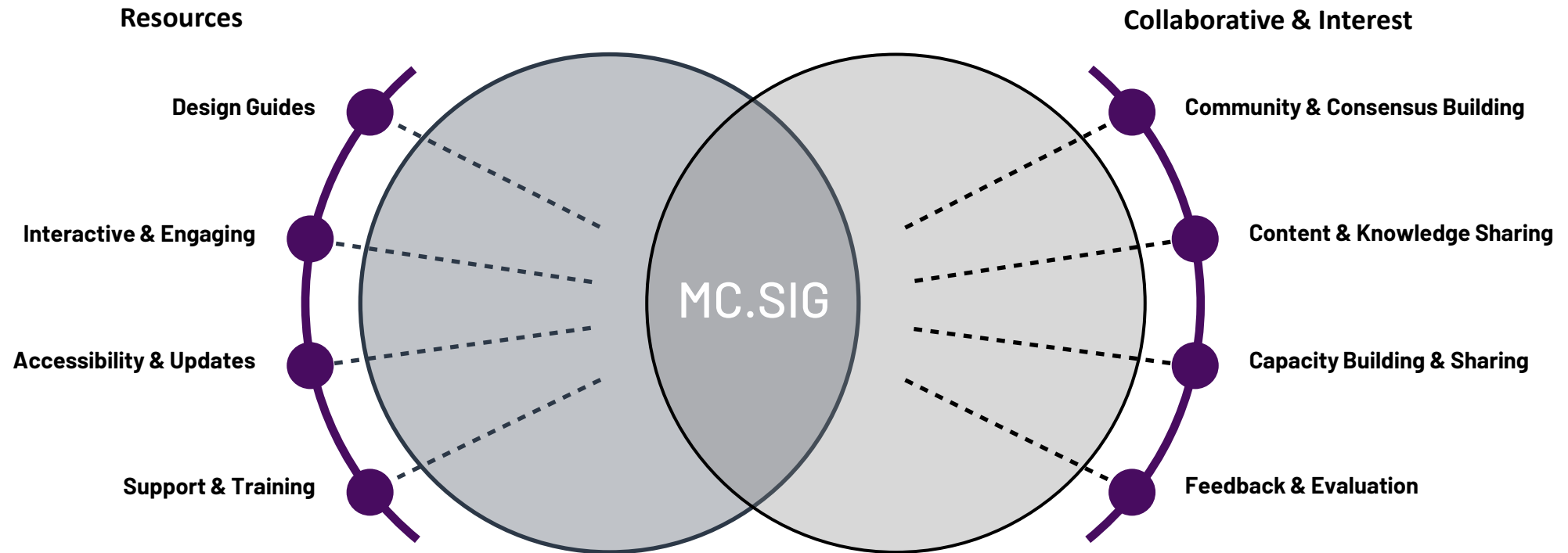
A HEFCW-funded QAA Cymru Collaborative Enhancement Project



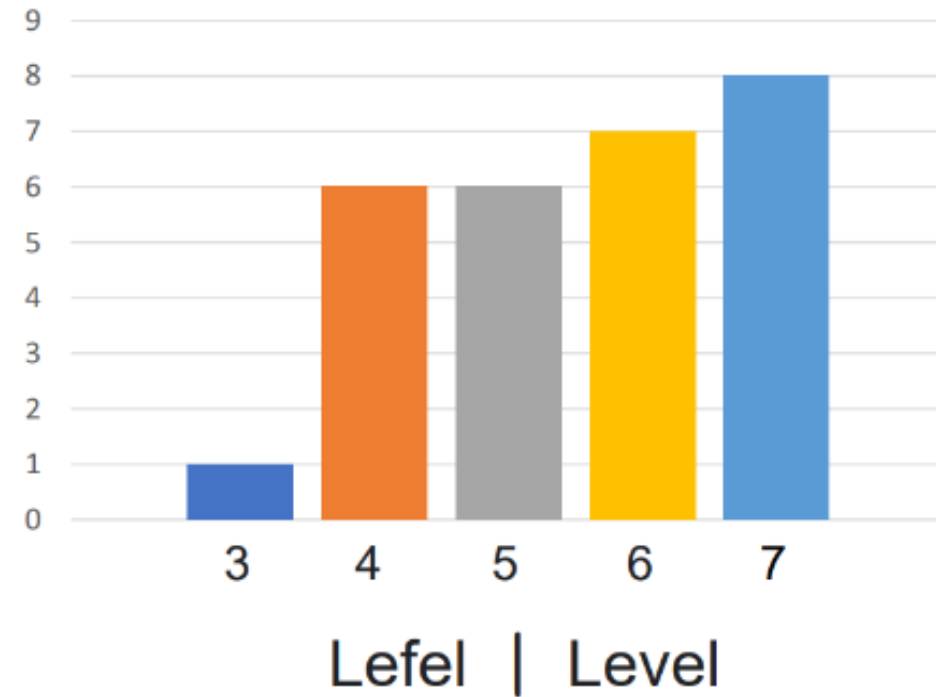
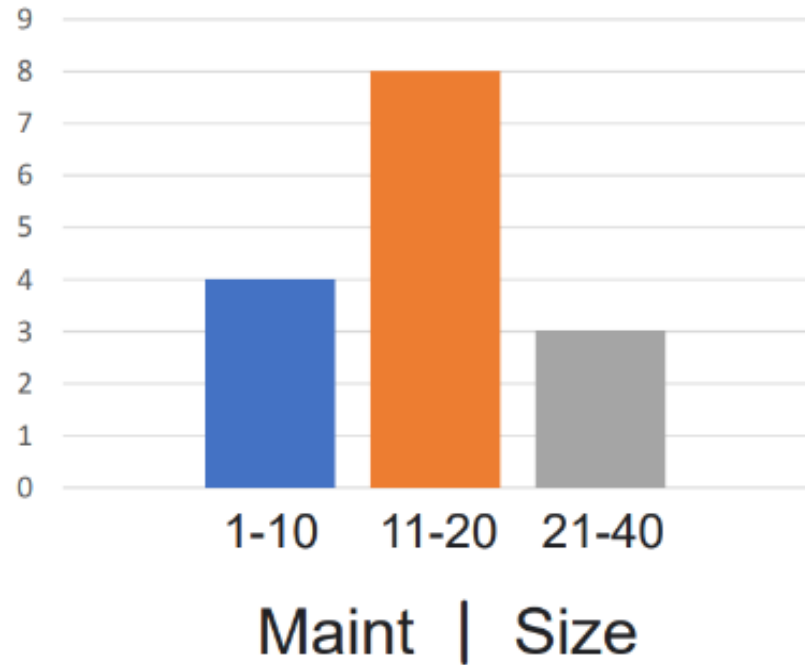
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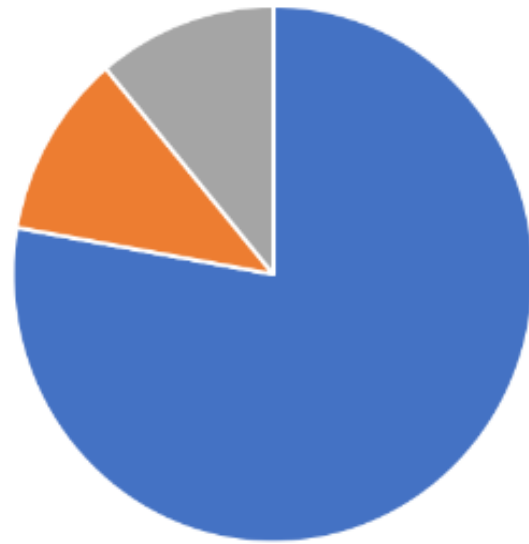
Special Interest Group Principles



Maint a Lefelau micro-gymwysterau | Micro-credential Size and Levels



Cyflwyno micro-gymwysterau | Micro-credential delivery



- Ar-lein yn unig | Online only
- Wyneb-yn-wyneb yn unig | In-person only
- Cymysg | Blended

MC.SIG Meetings & Home National Webinar 2024

- 40+ Tertiary Institutions – Wales, Scotland, NI
- Framework and standardisation of terminology.
- Quality Assurance and transition.
- Transferability, stackability, portability.
- Resource management: scalability, institutional strategic priorities.
- Industry alignment: upskilling, reskilling.
- Learner journey: supporting learners and modality.

[Home](#) | [Browse All Courses](#) | [Micro credential: Sustainable Leadership in Education 1 – Making the Change](#)

MICRO-CREDENTIAL: SUSTAINABLE LEADERSHIP IN EDUCATION 1 – MAKING THE CHANGE

COURSE DETAILS

Tuition Fee	£250
Credits	5 Micro-credentials
Duration	5 weeks flexible
Start Date	January September
Study Mode	Part Time
Location	Online

About This Course

Course Content

Course Cost

Entry Requirements

Application

About This Course

Who is this course for?

This micro-credential course is for educators in school leadership positions and individuals leading on eco matters

[➤ Apply Now](#)

Questions? Need help?

Microcredential in Additional Learning Needs and Inclusive Practice for Industry

 Part-Time  Level 4  Tycoch, Online  10 weeks

Telephone: 01792 284098 Email: he@gcs.ac.uk

Overview

NEW for 2024

Key information

Entry requirements




[Home](#) / [Education & Training](#) / [Micro-credentials](#)
[Share this](#)



[Introduction](#)
[Benefits](#)
[Choose micro-credentials](#)
[Apply Now](#)

Level up your sport management training with flexible micro-credentials

The new way for managers in the sector to study towards the Certificate of Higher Education in Sport Management from Cardiff Metropolitan University, in collaboration with CIMSPA.

The Certificate of Higher Education in Sport Management has been designed to suit the busy schedules of working professionals. The course is the first of its kind for the sport and physical activity sector, comprising six stackable modules known as micro-credentials.

[Apply Now](#)


Cardiff
Metropolitan
University

Prifysgol
Metropolitan
Caerdydd

The micro-credential
learning pathway





Cardiff
Metropolitan
University

Prifysgol
Metropolitan
Caerdydd

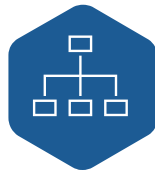
Entry Manager Certificate Level 4

Institution Online Provision

Professional
Development



Principles of
Management



People
Management



Finance, Sales
& Marketing



Operational
Management



Service
Improvement



Higher Education
Certificate



Hello Micro-credential Learners!

We are excited to welcome you to this rich learning space, where your experience and passion for the sport and leisure industry will marry groundbreaking management and marketing principles. Whether you are taking the first step into this sector or looking to enhance your existing skills, this course promises a wealth of knowledge that is relevant, insightful, and adaptable to the dynamic landscape of the sport and physical activity industry.

Course Overview

This introductory course is meticulously crafted to pave the way for you to delve deep into the world of management and marketing, but with a specialised lens focused on the sports and physical activity sector. As seasoned professionals or enthusiastic beginners, you will find that the course seamlessly integrates real-world experiences with theoretical insights, providing you with a robust understanding and critical management skills that are vital in today's competitive landscape.

What to Expect

Over the course of this module, you will explore:

- 1. **Management Functions** - Gain insights into the pivotal roles that planning, organising, and controlling play in the successful operation of organisations within the industry.
- 2. **Marketing Dynamics** - Learn the principles of marketing contextualised for the sport and leisure industry, offering a fresh perspective on building and sustaining brand value.
- 3. **Leadership & Decision Making** - Develop leadership acumen that fosters innovation and inclusivity, coupled with decision-making skills that are both analytical and empathetic.
- 4. **Societal Impact** - Understand the broader role of the sports and leisure industry in society and how to leverage this for positive change and development.

Collaborative Learning

We strongly believe in the power of community and collaboration. Throughout this course, you will have numerous opportunities to interact with fellow learners, share experiences, and learn from a diverse group of individuals who share your passion for the industry.

Your Contribution

Your experiences, insights, and perspectives as non-traditional learners will be the backbone of enriching discussions and collaborations. We encourage you to share your stories, apply your learnings to real-world scenarios, and grow together as a cohort.

Resources & Support

On this Moodle platform, you will find a plethora of resources to aid your learning journey. The Main Sections below house your online learning unit that contain activities like online reading, webinars, interactive tasks and document downloads. We have ensured that you have all the tools at your fingertips.

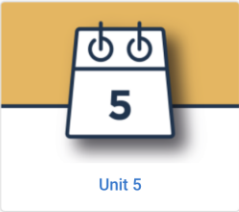
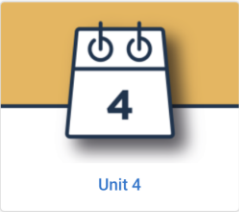
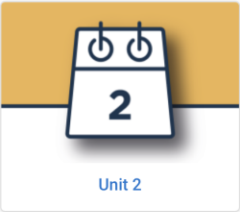
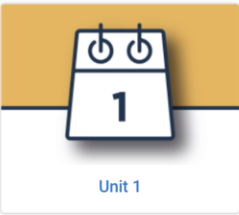
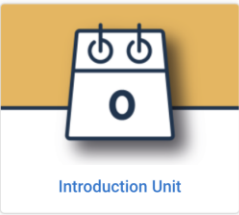
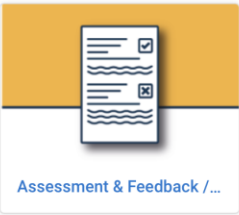
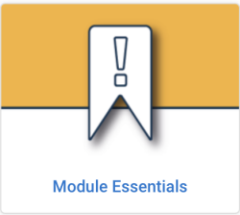
NOTE: You will have to progress through each Unit in the order provided and once you have finished the tasks and reading in all the areas and answered some end of unit knowledge check questions the next unit will open up. The unit sections include the [introduction unit](#) and six knowledge units.

Additionally, our dedicated team is always here to assist you, ensuring a seamless and enriching learning experience. The Latests News Tab above is our forum common room and should be used to post general questions and queries and you all will have a personal one on one tutorial during the course. Other resources are available 24/7 for example please find some useful information about academic skills in the [Study Smart](#) module.

We are thrilled to embark on this journey with you. Welcome to a space of growth, innovation, and collaborative learning. Let's redefine the future of the sports and leisure industry, together!

COMMON ROOM FORUM

The common room forum is a virtual space designed to foster collaboration, engagement, and community among learners. It serves as a hub where course participants can discuss topics, share insights, ask questions, and connect with fellow learners. This forum encourages the exchange of ideas, enhances peer-to-peer learning, and provides a supportive environment to interact, network, and enrich their learning experience.



Home > Courses > MIC4002_T1_23 > Hidden Resources > Unit 1

Unit 1

MiCred Principles of Sport Management Unit 1: Fundamentals of Management

44% COMPLETE

UNIT 1: Fundamentals of Management

Introduction to Management in the Sport & Physical Activity Industry

Sport Management the Evolution of a Specialist Management Discipline

Sporting Context

INTRODUCTION TO MANAGEMENT IN THE SPORT & PHYSICAL ACTIVITY INDUSTRY

Understanding Effective Sport & Physical Activity Managers & Their Roles

Introduction to Managers

Defining Sport Organisations

UNIT 1: Fundamentals of Management

THEME 1 OF 9

Introduction to the Unit

Welcome to Unit 1: Principles of Management and Marketing in Sport & Physical Activity. In this unit, we will lay the foundation for understanding the essential concepts and theories of management in the context of the sport and physical activity industry. "

Steven Osborne

MiCred Principles of Sport Management Unit 1: Fundamentals of Management

44% COMPLETE

UNIT 1: Fundamentals of Management

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TOP MANAGER

I am Highly Self Directed in my Career Management

I am Committed to Training and likely equally rely on my own and employer investment in my training

I will have a level 4 qualification which may be in management

I am Highly Satisfied with my Career

I will consider my business needs when directing my career

What Important Personal Competencies do I have?

Training & Development Preferences

Career Adaptability

Reflective Questions

Start by writing a brief description answering each question. The answers should be in the form of a critical reflection, meaning you will need to evaluate based on your current role and previous experiences. After you've completed your initial reflections, take some time to review and edit your work. Make sure your thoughts are clearly expressed, and your examples are specific and illustrative of your points. - You can use and App like Grammarly or Microsoft Word spell and grammar checkers before submitting your answers.

Download Your Document: Once your reflections are complete, click on the blue arrow at the bottom right hand-side of the window to progress to the 'Download' button. Follow the prompts to allow you to download your document.

Reflect on the Reflective Document: After a reflection this task asks a few comments to reflect on the

Moodle

Reflective Questions

Start by writing a brief description answering each question. The answers should be in the form of a critical reflection, meaning you will need to evaluate based on your current role and previous experiences. After you've completed your initial reflections, take some time to review and edit your work. Make sure your thoughts are clearly expressed, and your examples are specific and illustrative of your points. - You can use and App like Grammarly or Microsoft Word spell and grammar checkers before submitting your answers.

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Learning Resource Reflection

Complete the self analysis and reflection question to help you practice your self review process - Download and add this task report to help you construct your PORT1 assessment and include in your assessment

Are these instances or theories presented in the resource that correlate with your personal experiences in performance sport and participation sport settings? If so, how?

Example:

Can you succinctly summarise the main concepts presented in the learning resource in a manner that integrates your understanding from your professional background in the sport industry?

Answer: Thomas

Example:

Development Principles

A series of publications highlighting the key principles and issues in developing micro-credentials. These documents do not identify a procedural approach to designing and developing micro-credentials.

European principles for the design and issuance of micro-credentials (2022)

- Quality
- Transparency
- Relevance
- Valid assessment
- Learning pathways
- Recognition
- Portability
- Learner centred
- Authenticity
- Information

UK Quality Assurance Agency (QAA) Micro-credential Characteristic Statement (2022)

- Context and purpose
- Characteristics of the learner
- Admissions and access
- Recognition of Prior Learning
- Course design
- Learning and teaching, and assessment
- Certification
- Quality management

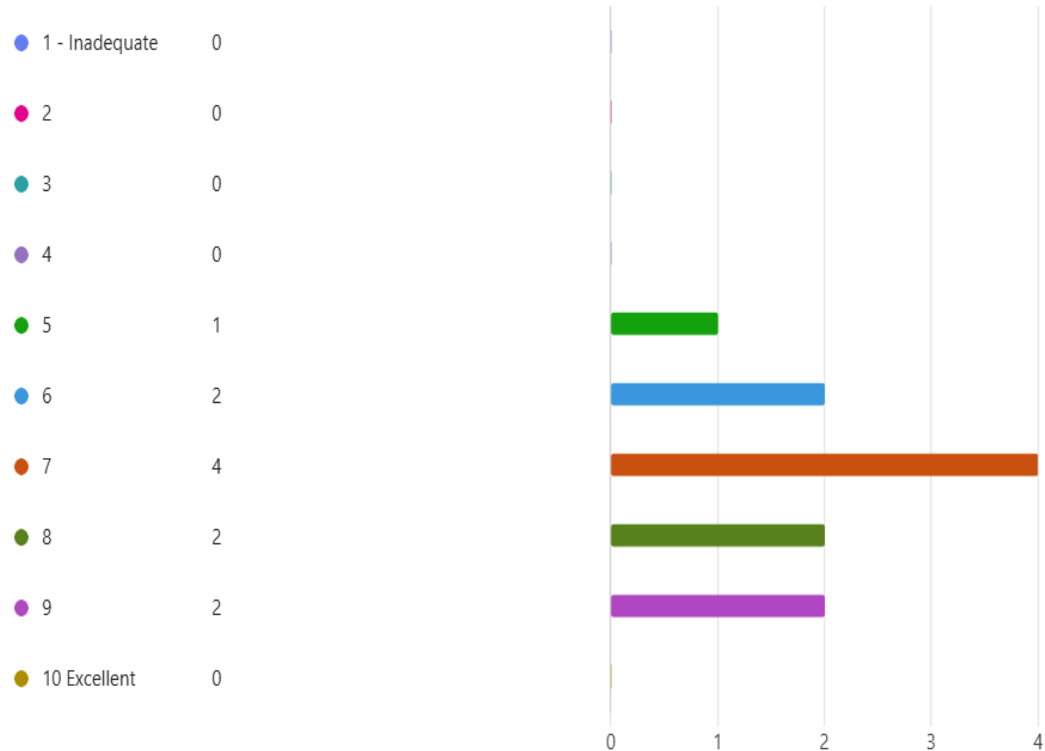
Models and guidelines for the design and development of a joint micro-credential programme in higher Education (Henderikx et al., 2022)

- Alignment
- Define the objectives of the programme
- Build the partnership
- Compose the joint programme team
- Professional support
- Educational vision
- Design the micro-credential programme
- Agree on the joint qualification
- Educational and technological ecosystem
- Install a language policy
- Establish an admission framework
- Examination regulations
- Quality assurance
- Develop a joint business plan
- Develop a student recruitment plan
- Conclude a consortium agreement
- Develop a sustainability framework

Need for Conceptual Field Testing

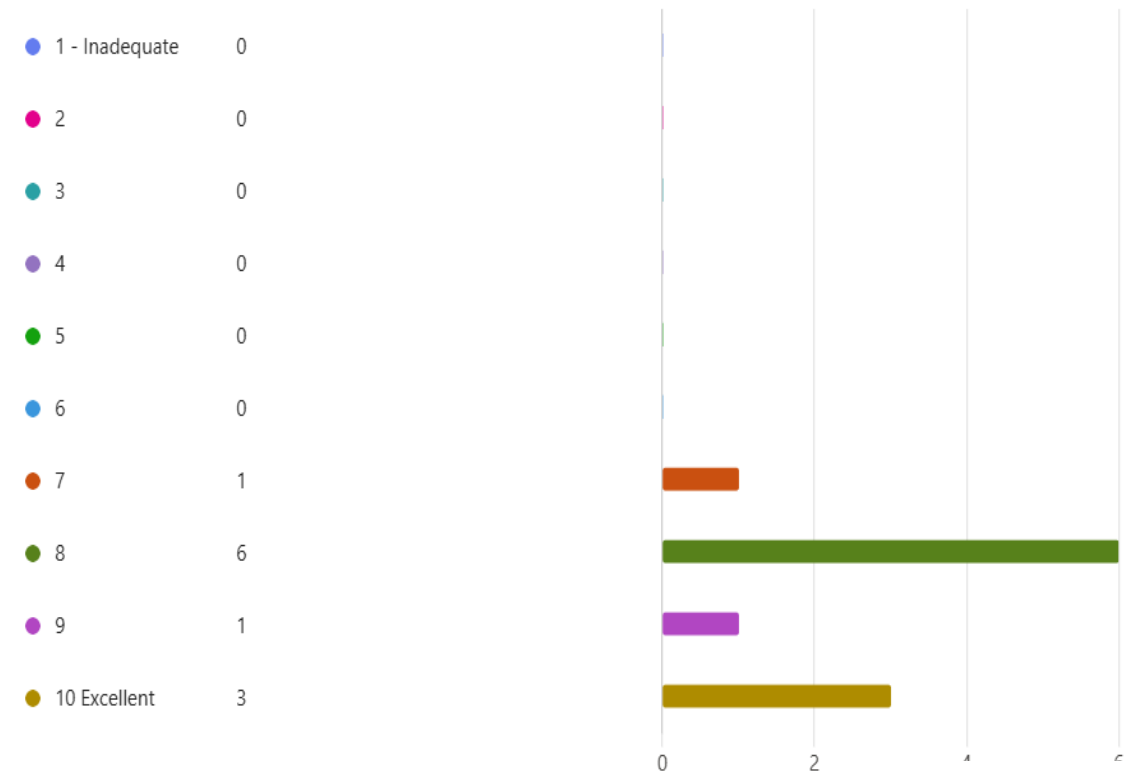
1. A Micro-credential is: Credit-bearing against a recognised level of the Qualifications Frameworks, subject to standard quality assurance mechanisms and not normally an award in its...

11 Responses



9. Stackability: Stackable micro-credentials can be viewed as building blocks, where each micro-credential that a learner earns, has potential to build up to a higher-level macro-...

11 Responses

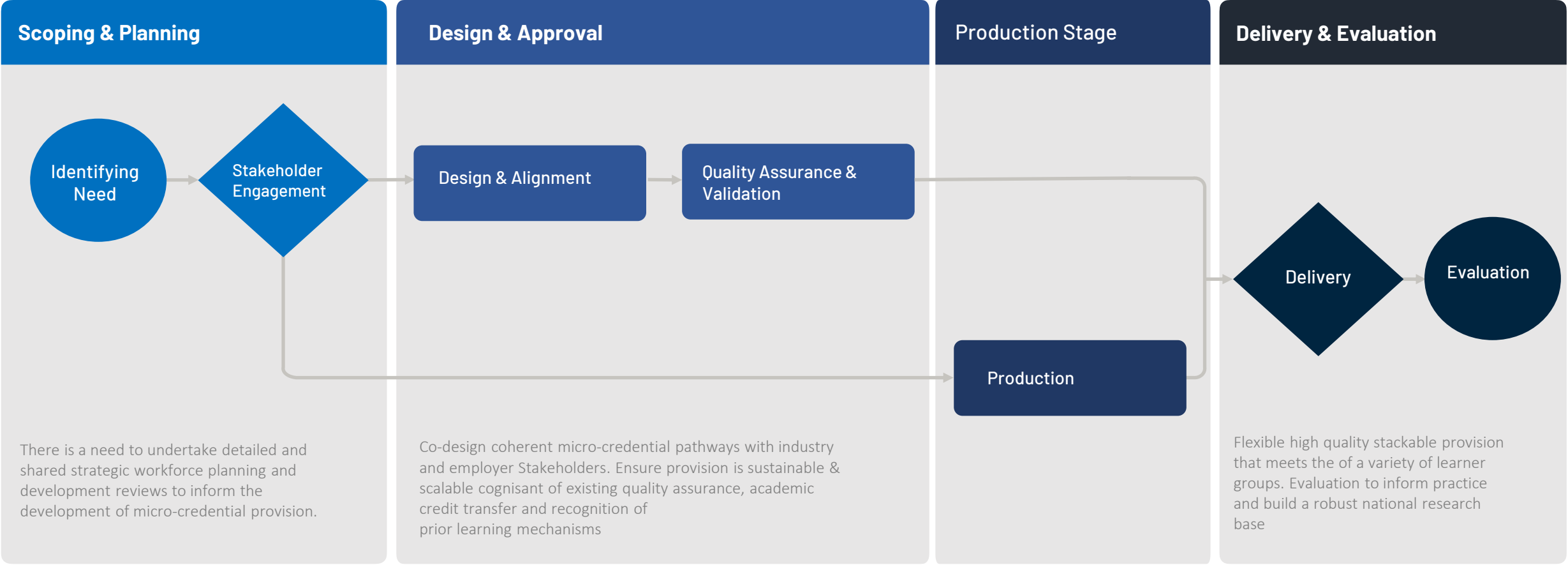




General Guiding Principles

- **There is a need to undertake detailed and shared strategic workforce planning and development reviews to inform the development of micro-credential provision.**
- **Co-design coherent micro-credential pathways with industry and employer Stakeholders.** Ensure provision is sustainable & scalable cognisant of existing quality assurance, academic credit transfer and recognition of prior learning mechanisms.
- **All micro-credentials are 'subject to standard quality assurance mechanisms'.** As they carry academic credit, providers should ensure that requirements of their regulatory or funding bodies are met in terms of quality management - there should be an effective quality management approach that meets the sector-agreed standards

Stackable Micro-Credential Procedural Design Framework



Scoping & Planning

Define Macro-Objectives		
Context	Purpose	Engage
Industry	Flexible Entry	Agencies
Occupation(s)	Up-Skilling	Employers
Sector	Re-Skilling	Government
Geographical	Generic	Collaborators
Information & Insight		
Workforce Planning	Workforce Development	Learner Insights
Hard LMI	Formal	Praxis
Soft LMI	Non-Formal	Characteristics
Individual LMI	Informal	Barriers
Trends	Trends	Trends
Systems & Quality Review		
Regulations	Approval	Consortium
Review	Review	Identification
Amend	Amend	Team
Harmonise	Business Case	Agreements
		Pricing

Design & Approval

Programme Structure, Learning & Teaching			
Award	Content	Assessment	Mode
NQF/EQF Level	Professional standards	NQF/EQF Level	In Person
Credit Size	Subject Benchmarks	Professional standards	Online Synchronous
Stackable Pathway	Employability	Accreditation	Online Asynchronous
Accreditation	Consultation	Recognised Prior Learning	Hybrid
	↓		↓
	Library		Platform
	Physical Access		Physical Resources
	Remote Access		Virtual Learning Environment
	Licensing		Digital Delivery Tools
			IT Support
Systems & Quality Management			
Admissions	Monitor	Student	Awarding
Entry Requirements	Examiners	General Support	Exam Boards
Enrolments	Committees	Personal Tutoring	Reporting
RPL	Reviews	Feedback	Certificating
Recruitment		Community	
Marketing		Course	
Standards		University	

Production Stage

Pre-Production	
Staff	Resources
Guidelines	Production Plan
Capacity Building	Design Standards
Team Protocols	Communication Planning
Workload Planning	Translation Plan
Production	
Media	Assessment
Create	Formative
Curate	Summative
Editing	Support
Storyboarding	Sequencing
Post-Production – Pre-Launch	
Testing	Evaluation
Usability Testing	Learner Analytics
Cognitive Load Testing	Reporting Plan

Delivery & Evaluation

Enrollment	
Induction	Introduction
Pre-Start	Handbooks
Systems	Objectives
Services	Learning Outcomes
Course	Learning Approach
Delivery	
Learner	Staff
Skills	Delivery
Engagement	Monitoring
Assessment Submission	Mentoring
	Pastoral
Evaluation	
Formal	Internal
Strategic Surveys	Learner Feedback
PSRB Review	Assessment Outcomes
	Course Evaluations
	Annual Review

so Steven Osborne

Micro-Credentials Planning Framework Toolkit

ENTER



Cardiff Metropolitan University Micro-credentials Planning Framework Toolkit



Micro-credentials Planning
Course Design



CONTINUE

A HEFCW-funded QAA Cymru Collaborative Enhancement Project



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Scoping & Planning

How can higher education providers design, deliver, and manage micro-credentials in partnerships with stakeholders to

- Effectively address learner & industry needs,
- Accommodate diverse backgrounds
- Sustain future demands, and
- Maintain academic standards and quality management?



Design & Approval

How can micro-credential programmes be meticulously designed and assessed considering pedagogical principles and varied stakeholder requirements, including

- Recognition by PSRBs
- Appropriate learning experiences
- Assessment validity
- Incorporating learner feedback into QA processes
- Fulfilling legal and moral obligations for accessibility



Delivery & Evaluation

How can educational institutions

- **Develop an inclusive and transparent admissions process**
- **Leverage learner analytics and engagement data for personalised support**
- **Foster effective collaboration among learners**
- **Employ effective feedback mechanisms to continually improve the design and delivery**



MC.SIG 2024/2025

- Tertiary Quality Enhancement Reviews (Home Nations)
- International Engagement (EU [Ireland], North America, Australasia).
- Encourage Collaboration & Innovation
- Efficiency & Sharing Practice
- Professional Development
- Scalability
- Customisation
- Quality Assurance

Medr

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Commission for Tertiary Education and Research



Medr

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Commission for Tertiary Education and Research

