Specialist Global Services
from the UK’s Quality Assurance Agency for Higher Education
About QAA

The Quality Assurance Agency for Higher Education (QAA) is an independent body entrusted with monitoring and advising on standards and quality in UK higher education.

With 20 years of experience, QAA plays an active role in international developments in quality assurance, working with government bodies, quality agencies and universities worldwide.

QAA works internationally to ensure the quality of UK higher education offered overseas. Through QAA Global we also offer a number of specially designed products and services aimed at supporting the development of quality assurance systems and quality assurance professionals worldwide.
International Quality Review

International Quality Review (IQR) is a great place to start if you want to attract more students, strengthen your global positioning or begin to form long-lasting partnerships with UK institutions.

IQR offers higher education institutions outside the UK the opportunity to have QAA’s evidence-based peer review, which has been developed using our extensive experience of carrying out reviews in the UK and overseas.

Successful reviews enable institutions to demonstrate their own approaches to quality assurance are not only effective, but also comparable with international best practice.

“Our QAA review has contributed so much. We are the first higher education institution in Asia to have an international review, and this has attracted a lot of interest across mainland China.”

Lei Heong Iok, President, Macau Polytechnic Institute

IQR is designed to analyse and reflect on an institution’s quality assurance approaches, to challenge and benchmark these against the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG) and support them to drive improvement and excellence in their own quality assurance approach.
International Quality Assurance Programme

The International Quality Assurance Programme (IQAP) provides excellent opportunities to build relationships with delegates across the world, take part in engaging workshops with highly experienced quality assurance leaders, and learn about the UK quality assurance system.

IQAP provides opportunities to:

- develop existing and new skills relevant to the improvement of quality assurance processes and practice
- learn about current issues in the strategic management of higher education quality assurance
- reflect on roles and practices within a wider context of contemporary thinking about higher education and quality assurance
- learn from other colleagues from around the world working in similar roles but different contexts.

IQAP is a five-day training course designed for professionals from outside the UK who have at least five years’ management experience in higher education quality assurance.

In 2017, we will be running our first programme overseas in Dubai. Contact us for more information about hosting IQAP in your country.
‘IQAP was very insightful and helped me to understand the essence of academic quality and standards in the UK.’
Dr Malik Jahan Khan, Dean Namal College Mianwali, Pakistan

‘I was extremely satisfied with this training programme. Now I know why certain documents, parameters or expectations were asked for by our UK partner. So because of this better understanding, I think the partnership will be much more successful and less challenging.’
Dr Priya Mathew, Pearl Academy, New Delhi, India.

‘IQAP was a very enriching experience both in terms of networking and content. The instructors were very open to debate and great listeners’.
Claire Thouary, Director, Quality and Accreditations, EMILYON Business School, France
Capacity building and enhancement of quality assurance systems

We offer consultancy services to government bodies and quality assurance agencies across the world to build capacity and enhance their approach to assuring quality of higher education in their countries. Alongside national-level capacity building, our services extend to individual institutions that wish to develop their internal approaches to quality.

‘Our work with QAA has inspired us to do more and at a much higher level to bring about systemic changes in higher education.’

Jamilya Gulyamova, British Council, Tashkent, Uzbekistan
Training for quality review

Based on our experience of designing evidence-based academic peer reviews and training over 1,000 reviewers, we offer our expertise to government bodies and quality assurance agencies across the world to support their methodology, as well as training reviewers, student reviewers and staff.

‘Learning by doing hands-on training and group participation was very useful.’

Higher Education Commission, Pakistan
QAA International recognition

QAA is a full member of the European Association for Quality Assurance in Higher Education (ENQA) and the International Network for Quality Assurance Agencies in Higher Education (INQAAHE), and has observer status with the Asia Pacific Quality Network (APQN).

QAA is listed on the European Quality Assurance Register for Higher Education (EQAR) as a registered quality assurance agency that demonstrated substantial compliance with the European Standards and Guidelines (ESG).

www.qaa.ac.uk/global